

Message Options



Welcome TOD

Use the Message Options to begin a message to your healthcare provider. When your provider replies, you will be notified at Use this service only for non-urgent communications.

Appointments

Prescriptions

Lab/Test Results

Referrals

Message Your Provider

webVisit@

New Messages

You can view all messages in your [Message Center](#)

Subject	From	Sent Date
<input checked="" type="checkbox"/> 51 MDG REQUESTING VOLUNTEERS!!!	<input type="text"/>	Feb 26, 2014
<input checked="" type="checkbox"/> Test	<input type="text"/>	Dec 03, 2013

Quick Links

Step 1: Click here to start your webVisit

Step 2: Select your name from the drop down box

webVisit@

▼ Address Your Message

Select a Patient

Select a Provider

Providers that do not accept this type of message will not display in this menu.

Step 3: Select your provider from the drop down box

Important: If you are messaging on behalf of a child or other dependent, make sure their name is selected above to ensure proper handling of your message.

Step 4: Click Next

Next >>

▶ webVisit@ - Clinical Interview

Cancel Send

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Questions, comments, or suggestions? [Contact Us](#).

Interviews to collect important details regarding your condition.

Important Note

This form is not intended for emergency or same-day questions or requests. Please call the doctor's office for same day requests.

Close

Step 5: Click close after reading disclaimer

MiCare Help Sign Out
TOD FRAZER

Home Your Providers Message Center Health Records Education Account

webVisit®

▶ Message from TOD FRAZER to Kimberly Bertrand PA at Air Force Medicine-Osan ✓

▼ webVisit® - Clinical Interview

If you want a clinician to provide medical advice to you online instead of making an office appointment, please complete a webVisit® by clicking a link below.

Complete one of the following webVisit interviews to collect important details regarding your condition.

[View All webVisit Clinical Interviews](#)

Cancel Send

Step 6: Click here for a webVisit

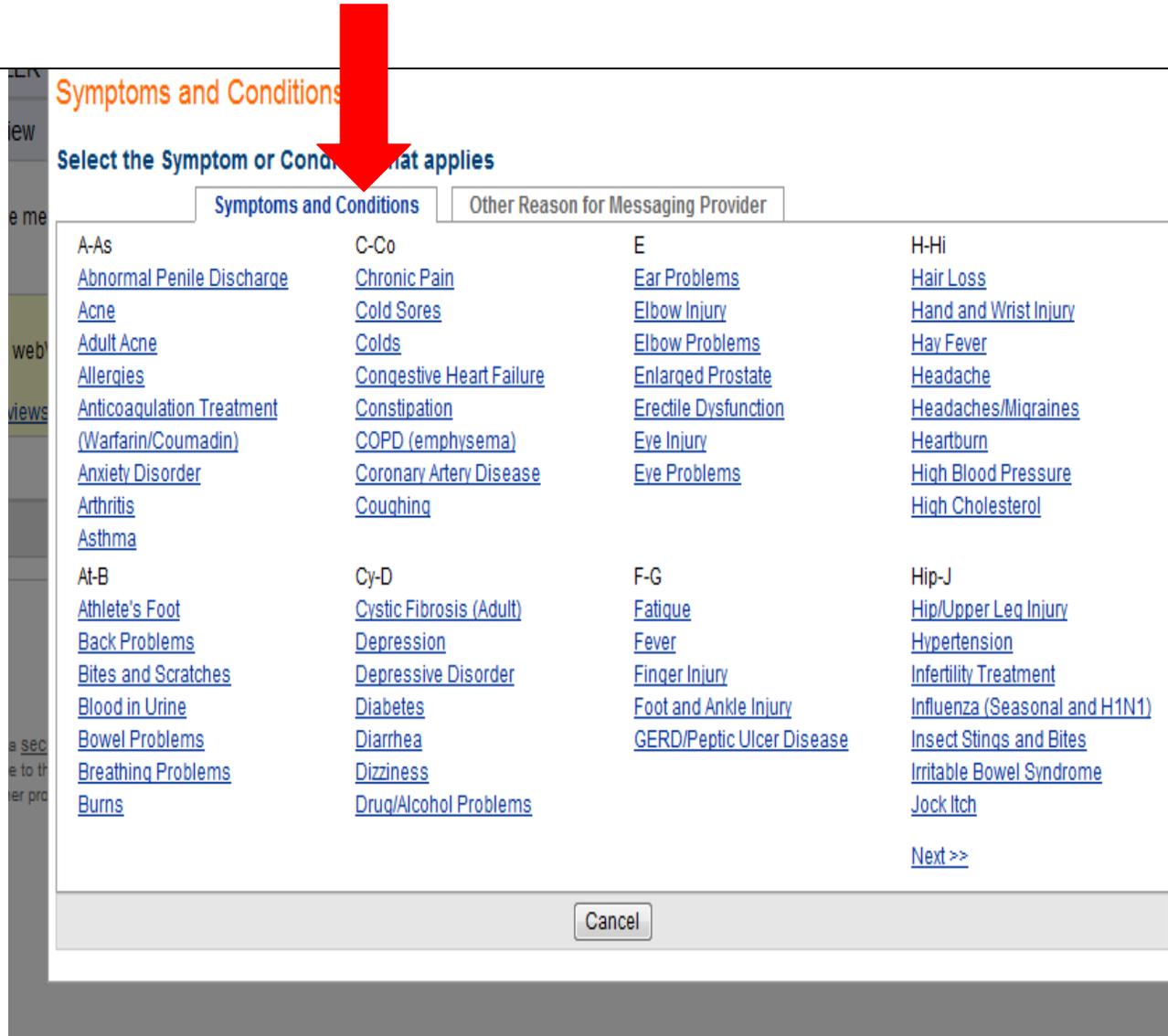
Step 7: Click send

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Questions, comments, or suggestions? [Contact Us](#).

Step 8: Now click on a symptom or condition you are needing help for and complete the questionnaire * Please note you can also choose "Other Reason for Messaging Provider" as an option. "Step 9" shows you what it will look like. Both these options require you to fill out the questionnaire



The screenshot shows a web form titled "Symptoms and Conditions" with a red arrow pointing to the "Symptoms and Conditions" tab. The form has two tabs: "Symptoms and Conditions" and "Other Reason for Messaging Provider". The "Symptoms and Conditions" tab is active and displays a grid of symptoms and conditions organized by letter. The "Other Reason for Messaging Provider" tab is currently empty. At the bottom of the form is a "Cancel" button.

Symptoms and Conditions		Other Reason for Messaging Provider	
A-As	C-Co	E	H-Hi
Abnormal Penile Discharge	Chronic Pain	Ear Problems	Hair Loss
Acne	Cold Sores	Elbow Injury	Hand and Wrist Injury
Adult Acne	Colds	Elbow Problems	Hay Fever
Allergies	Congestive Heart Failure	Enlarged Prostate	Headache
Anticoagulation Treatment (Warfarin/Coumadin)	Constipation	Erectile Dysfunction	Headaches/Migraines
Anxiety Disorder	COPD (emphysema)	Eye Injury	Heartburn
Arthritis	Coronary Artery Disease	Eye Problems	High Blood Pressure
Asthma	Coughing		High Cholesterol
At-B	Cy-D	F-G	Hip-J
Athlete's Foot	Cystic Fibrosis (Adult)	Fatigue	Hip/Upper Leg Injury
Back Problems	Depression	Fever	Hypertension
Bites and Scratches	Depressive Disorder	Finger Injury	Infertility Treatment
Blood in Urine	Diabetes	Foot and Ankle Injury	Influenza (Seasonal and H1N1)
Bowel Problems	Diarrhea	GERD/Peptic Ulcer Disease	Insect Stings and Bites
Breathing Problems	Dizziness		Irritable Bowel Syndrome
Burns	Drug/Alcohol Problems		Jock Itch
			Next >>

Step 9: As mentioned in "Step 8"

The screenshot shows a web application window with a title bar containing a close button (X). The main content area has the heading "Symptoms and Conditions" in orange text. Below this is the instruction "Select the Symptom or Condition that applies" in blue text. There are two tabs: "Symptoms and Conditions" and "Other Reason for Messaging Provider". The "Other Reason for Messaging Provider" tab is selected and contains a list of blue underlined links: "Lab or test result", "Medical procedure or operation", "Medication", "Other medical question", "Recent office visit", and "Travel Immunization". At the bottom of the window is a "Cancel" button. A large red arrow points from the top text box down to the "Other Reason for Messaging Provider" tab.

webVisit®

▶ Message from TOD FRAZER to Kimberly Bertrand PA at Air Force Medicine-Osan

▼ webVisit® - Clinical Interview

If you want a clinician to provide medical advice to you online instead of in person, click on the link below.

To complete your webvisit please click on the **Send** button.

✔ Medication

+ [Attach a File](#)

Cancel Send

Step 10: Medication is the example WebVisit topic here. You also have the option attach a file for your provider to review. Next Click "Send"

nd butt

Step 11: Please read disclaimer

Message Sent

Your message has been delivered to **Kimberly Bertrand PA at Air Force Medicine-Osan**.

Office policy is to respond to messages within **3 days** of routine office hours after message delivery. You will be notified by email when your provider replies to your message.

In certain cases another medical staff member from your Provider's office may respond to this message.

[Return to Homepage](#)

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