

Personal Property's Customer Information Guide



"Everybody Wants Some!"

This Guide is meant to assist Osan AB customers with their transition from our installation/AOR utilizing the Defense Personal Property System (DPS).

Our office also has a **DPS Café** for customer utilization with on-hand support from a customer representative. Perfect if you're new to the system or can not access from another computer.

We are open Mon – Fri from 0800 till 1600.

51st Logistics Readiness Squadron
Traffic Management Office (TMO)
Personal Property
Building 635
784-6915

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If you are accessing this slide from a government (CAC enabled) computer, please click the link below for Osan AB designated guidance and information. This is recommended for all moves to include Retirement and Separation:

[51st Personal Property Guide Site](#)

If you are **not** utilizing a government computer, please use the information below for guidance and assistance using DPS to create your shipment request:

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Osan Specific Information (*this in addition to Self Counseling above*)

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Creating a DPS login

Start by going to www.move.mil

You can access this website at work and on personal computers.

The following slides will walk you through the DPS Log-in creation, and actual Log-in process.



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Updated 25 June 2014

System Response Center

24/7 Helpdesk

Phone

Toll-Free (800) 462-2176

Commercial 618-589-9445

Email

usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil

Submit a ticket online

<https://www.sddc-srhelpme.com>



LATEST NEWS

Users Can No Longer Access Their CSS Via The Link In The CSS Reminder E-r



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First Time Users

Step by step process to move your Household Goods

1. [Browser Compatibility](#)
2. [Validate Branch of Service](#)
3. **Obtain User ID and Password**
4. [Login to DPS](#)

Check your Browser Compatibility

Ensure the Personal Computer (PC) used has Internet access.

Click here

DPS is compatible with Internet Explorer (IE) 6, IE 7, IE 8, Firefox 3.6, and Safari 4.x on the following Operating System given the perspective browser

Firefox: Windows, UNIX, Linux

Safari: Mac OS X

Internet Explorer: Windows, XP, Vista

b. Pop Up Blocker must be turned off for DPS to function properly.

c. Hardware Requirements

Processor Speed of 1GHz with 1GB of RAM

Screen Resolution 1024 x 768 pixels

Internet connection at least 56K

d. Software Requirements

Adobe Acrobat Reader(r)

[Check Your Browser](#)

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First Time Users

step by step process to move your Household Goods

1. Browser Compatibility
2. Validate Branch of Service Requirements
3. Obtain User ID and Password

Obtain User ID & Password

Obtain a **Log In** from Electronic Transportation Acquisition (ETA) at <https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx>

Click here 

DOD Service Member and Civilian Registration

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Defense Personal Property System (DPS) - DOD Customer Registration

If you have a DPS account already, you may log on to DPS.
[Forgot password?](#)

Due to the high volume of new account requests, please allow up to 72 hours for this account to be activated due to DPS System Maintenance.

Social Security Number <i>(Coast Guard, use EIN)</i>	<input type="text"/>
Re-Enter Social Security Number <i>(Coast Guard, use EIN)</i>	<input type="text"/>
First Name	<input type="text"/>
Last Name	<input type="text"/>
Phone Number	<input type="text"/>
Email Address	<input type="text" value="Personal e-mail only"/>
Branch of Service	<input type="text" value="-Select Service-"/>

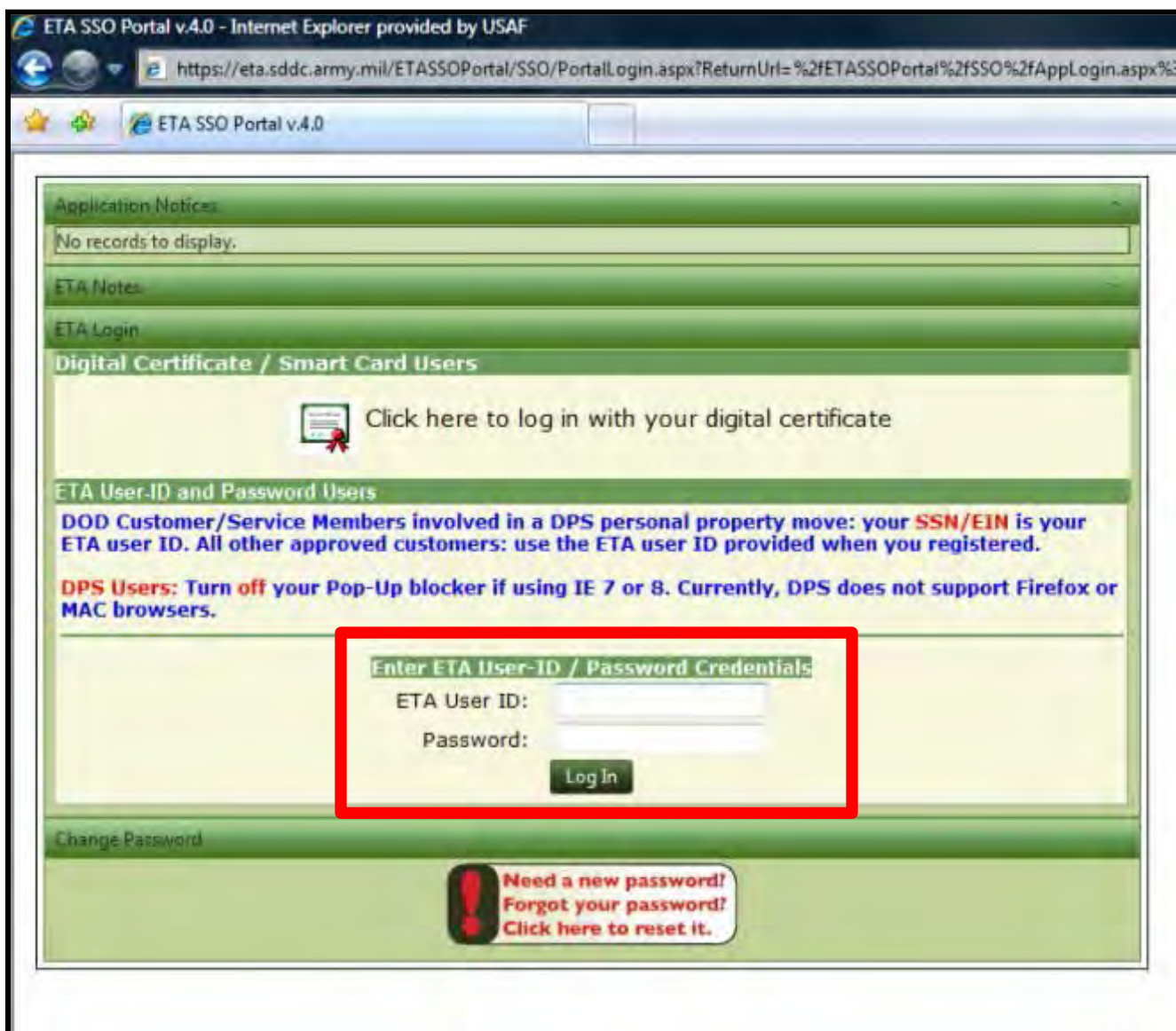
Personal e-mail only

Security Questions

Please select 5 different questions and provide responses.

-- Select a question --	<input type="text"/>
Answer:	<input type="text"/>
-- Select a question --	<input type="text"/>
Answer:	<input type="text"/>
-- Select a question --	<input type="text"/>
Answer:	<input type="text"/>
-- Select a question --	<input type="text"/>
Answer:	<input type="text"/>

Fill out all blocks then click submit.



Once you receive an E-mail from DPS Proceed to the log-in screen there should be a link in the e-mail to Log-in.

Otherwise return to www.move.mil and click: “Login to DPS”

Before you log-in make sure you turn off all Pop-up Blockers and delete all of your Cookies.

ETA Electronic Transportation Acquisition

Home Links Support Help **New Password** Logout (pere0397)

Login Status

Logout

ETA User ID: pere0397
Last Login: 26 Jan 2011 @ 0009 CST

My Approved Applications

Defense Personal Property System (DPS)

Request Additional Applications

**Need a new password?
Forgot your password?
Click here to reset it.**

Welcome to ETA version 4.2.

The Electronic Transportation Acquisition (ETA) system is the Military Surface Deployment and Distribution Command (SDDC) Single Sign-On (SSO) portal to the transportation community through the use of the Worldwide Web. ETA provides a centralized portal for changes to adhere to security regulations (i.e., PKI implementation) and a centralized reporting capability for compliance adherence.

**To access an application you have been approved for, please select from the list under 'My Approved Applications' on the left side of the screen.
You can also register for a new application by selecting 'Request Additional Applications.'**

Outages
No records to display.

Notices

CAS	CAS 2.0 New Functionality	The CAS team is pleased to announce the release of CAS 2.0 scheduled for 4:00 pm CDT on 22 January. This new version will offer many new features and functions that are based upon feedback from carriers and facility users. To read about the latest features and enhancements, please click on the following link and read the enclosed training guides. CAS 2.0 Release Training Guides
ETA	Having trouble accessing	Some users may experience difficulties accessing the ETA portal from Internet Explorer. If you receive a, "Page Cannot be Displayed Error", when attempting to access the portal, please go to http://telework.dcms.mil/installroot.cfm and

SDDC...Global Surface Transportation Experts...
*Committed * Dependable * Relentless*
For Official DoD Use Only



Login Status

Logout

ETA User ID: pere0397
Last Login: 10 Feb 2011 @ 1940 CST

My Approved Applications

Defense Personal Property System (DPS)

Request Additional Applications

Need a new password?
Forgot your password?
Click here to reset it.

Enter Information

Verification 

Enter the code you see above to access DPS:



1. Type the code above then Click Finish. This will open a new window to the DPS Home page.