

WHAT IS MEDICAL MANAGEMENT

- Emphasizes the integration of evidence-based practices including Clinical Practice Guidelines (CPGs)
- Your Medical Management team is made up of:
 - Chief of Medical Staff
 - Health Care Integrator
 - Case management
 - Utilization management
 - Disease management
 - Exceptional Family Member Program
 - Patient Safety
 - Quality Management



WHO SHOULD I CONTACT?

Medical Management Director
Health Care Integrator
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Medical Management Program



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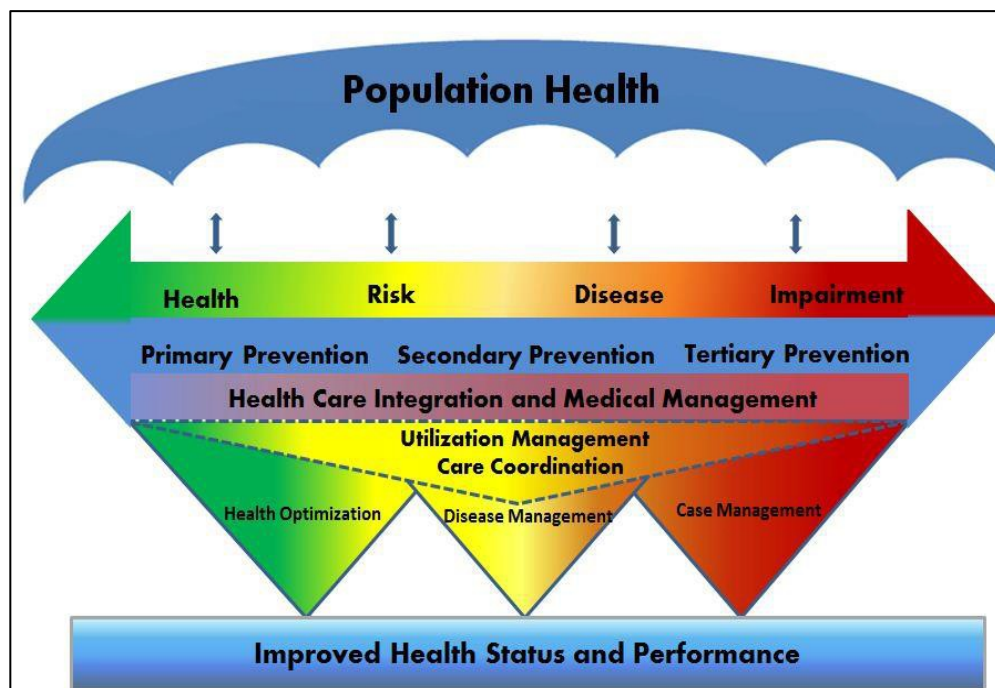
- Your Medical Management integration of communication for:

- Improving organizational efficiency & effectiveness
- Facilitating transitions of care & stewardship of resources
- Improving overall quality of care
- Decreasing duplication of effort & redundancy
- Decreasing negative outcomes from improper or poor handoffs
- Improving overall workload management

AREAS YOUR MEDICAL MANAGEMENT TEAM COLLABORATES WITH INCLUDE:

- TRICARE Service Center Coding & Auditing dept.
- Information Management (IM)
- Information Technology (IT)
- Patient Administration
- Population Health Resource Management
- Quality/Risk Management
- Managed Care Support Contractor
- Medical staff
- Nursing staff

HOW MEDICAL MANAGEMENT WORKS?



THE GOALS OF PATIENT CENTERED MEDICAL HOME (PCMH) INCLUDE:

- Better outcomes
- Fewer preventable hospital admissions
- Decreased ER utilization
- Management of chronic diseases

PATIENT CENTERED MEDICAL HOME (PCMH) PERFORMANCE MEASURES INCLUDE:

- Patient Satisfaction
- Continuity of seeing your provider team
- How well we manage chronic diseases and prevention services
- Emergency Room Utilization