

## 51<sup>st</sup> MDG FACT SHEET

### PATIENT SAFETY PROGRAM

#### PATIENT SAFETY BUSINESS PROFILE:

LOCATION: Building 752, Room 104

SERVICE HOURS: 0730-1630 (Monday-Friday)

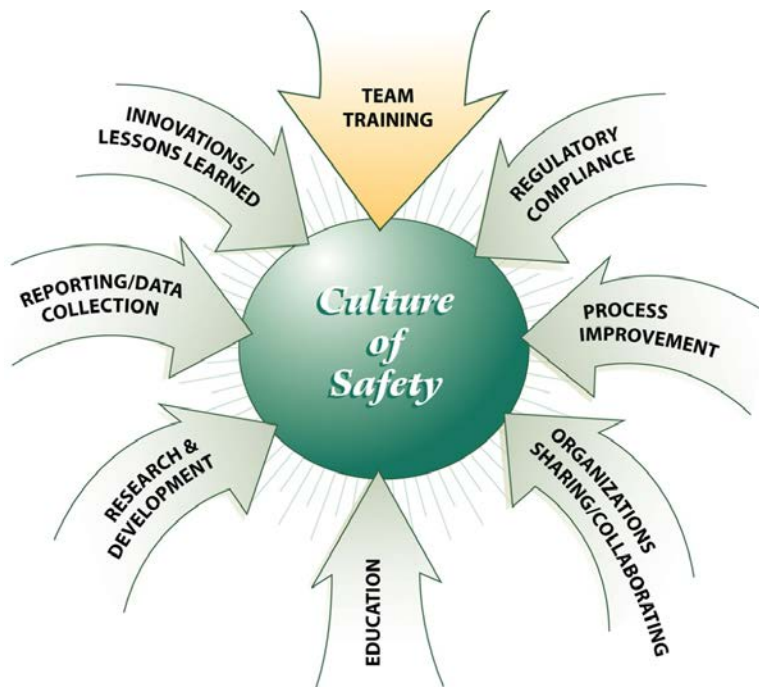
CLOSED: Holidays, PACAF Family Days

#### MISSION OF PATIENT SAFETY PROGRAM:

The patient safety program is the number one priority of the 51st MDG at Osan AB. It exists to promote a culture of safety in the healthcare delivery system. The patient safety program employs a proactive approach for identifying patient safety risks and implements a system to prevent medical errors that pose potential health threats to our patients. Our MTF encourages the use of the Patient Safety Reporting (PSR) system to self-report, collect, and track patient safety related events. Patient safety events are captured and then analyzed to determine problems in the system. Process improvement strategies are developed and implemented to minimize harm from medical errors.

The 51st MDG is committed to providing safe healthcare by encouraging and collaborating with patients, visitors, and staff to have a shared model in keeping patients safe from medical harms.

Patient safety is the responsibility of everyone.



## Patients SPEAK UP



**We want urge patients to take an active role in preventing health care errors by becoming involved and informed participants on their health care team.**

- Speak up if you have questions or concerns. If you still don't understand, ask again. It's your body and you have a right to know.
- Pay attention to the care you get. Always make sure you're getting the right treatments and medications by the right health care professionals. Don't assume anything.
- Educate yourself about your illness. Learn about the medical tests that you are you getting, and your treatment plan.
- Ask a trusted family member or friend to be your advocate (advisor or supporter).
- Know what medicines you take and why you take them. Medicine errors are the most common health care mistakes.
- Participate in all decisions about your treatment. You are the center of the health care team!



## Ask Me 3

Studies show that people who understand health instructions make fewer mistakes when they take their medications or prepare for a medical procedure. They may also get well sooner or be able to better manage of a chronic health condition.

Ask Me 3 is designed to improve communication between patients and health care providers, encourage patients to become active members of their health care team, and promote improved health outcomes. We encourage patients to ask their health care providers three questions:

1. What is my main problem?
2. What do I need to do?
3. Why is it important for me to do this?



## WHO IS YOUR PATIENT SAFETY MANAGER?

Rachelle Lim, RN, BSN



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## PATIENT SAFETY RESOURCES:

1. <http://www.health.mil/dodpatientsafety/partnership.aspx>

2. National Patient Safety Foundation at <http://www.npsf.org>

3. <http://www.npsf.org/for-patients-consumers/patients-and-consumers-key-facts-about-patient-safety/>

4. National Patient Safety Goals at [http://www.jointcommission.org/assets/1/6/2012\\_NPSG\\_AHC.pdf](http://www.jointcommission.org/assets/1/6/2012_NPSG_AHC.pdf)

5. <http://www.nsc.org>